

Firewall Settings for the Safe Connect Key

For the Safe Connect Policy Key to work properly it must be able to communicate with the Safe Connect server. Some antivirus programs such as Norton, McAfee, AVG (paid version) etc contain a firewall that is meant to block unwanted programs from being able to connect with your PC. The problem is that these programs can also block the Safe Connect program.

Symptom:

You are returned to the Safe Connect key install web page after you have already installed the key.

Below are the settings that you may need to implement to allow the Safe Connect program to work properly on your PC. Because each program places these settings in different locations you will have to explore your Antivirus program to find where to enter these settings.

Trusted IPs

198.31.193.211

127.0.0.1

Intrusion Detection

Uncheck the 'WinNuke' Attack if available.

Program Permissions

| | | |
|----------------------|---------------|--------------------------|
| Safe Connect Client | SCClient.exe | <i>Allow Full Access</i> |
| Safe Connect Service | scManager.sys | <i>Allow Full Access</i> |