

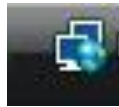
## Procedure for verifying that the settings in your Network Interface Card (NIC) is setup to *Obtain an IP address automatically*.

If your browser keeps displaying the error message "*Internet Explorer cannot display this page*", this can sometimes be caused by the NIC in your pc not set to automatically obtain an IP address. The following procedure can assist you in verifying and changing your NIC setting to automatically obtain an IP address.

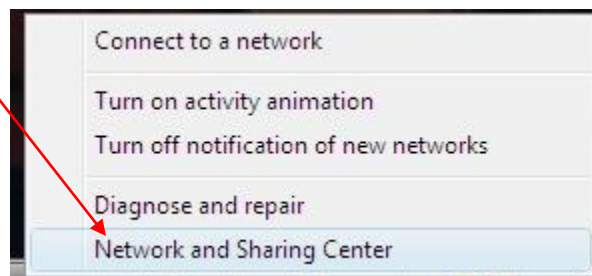
This procedure works for both your Ethernet NIC and your wireless NIC.

### Procedure for Windows Vista

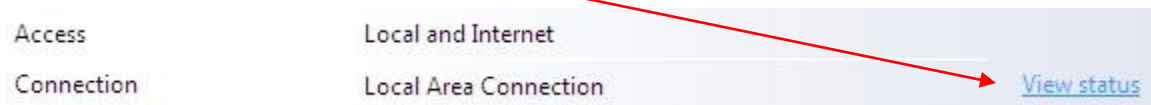
Right click on the network Icon in the lower right hand corner of the desktop.



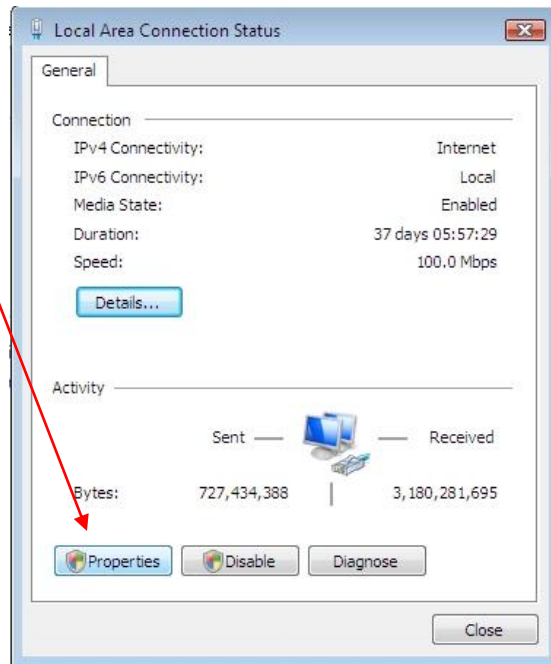
Click on Network and Sharing Center.



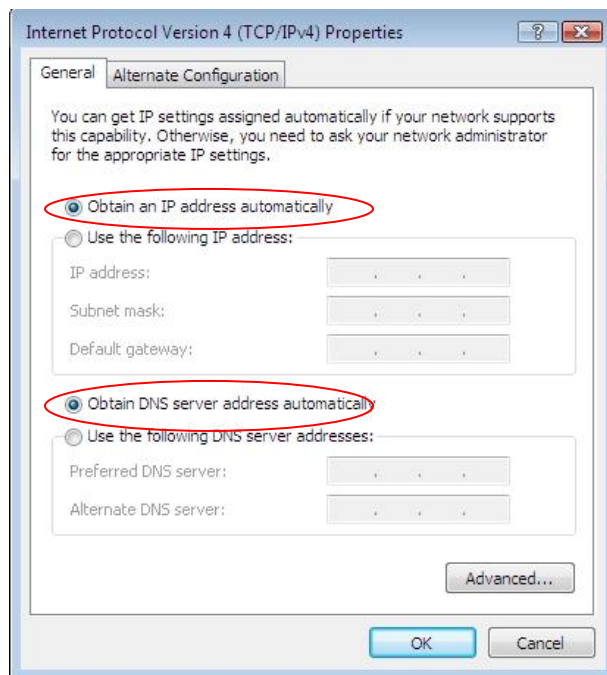
Next click [View Status](#)



Next Click on [Properties](#)



In the Internet Protocol Version 4 (TCP/IPv4) Properties General Tab verify that both ***Obtain an IP address automatically*** and ***Obtain DNS server address automatically*** radial buttons have been selected.



## Procedure for Windows XP

Click on the start button



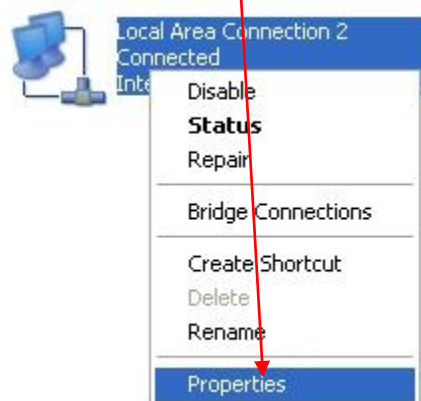
Click Control Panel



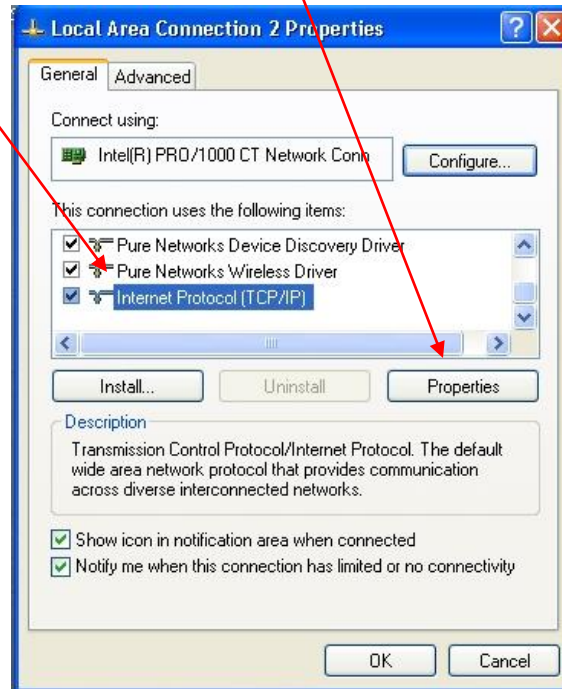
Double Click on Network Connections



Right Click on Local Area Connection and select Properties



Click on Internet Protocol (TCP/IP) then Click Properties



In the Internet Protocol Version 4 (TCP/IP) Properties General Tab verify that both **Obtain an IP address automatically** and **Obtain DNS server address automatically** radial buttons have been selected.

